



United States Coast Guard
U.S. Department of Homeland Security

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FM: CHDIRAUX

TO: ALAUX

ALAUX 014/20

Subj: UPDATE ON THE AUXDATA II PROJECT

1. AUXDATA II updates and adjustments continue to be made as needs for them are identified by new system users.
2. As preparations are made to roll out system access to a wider audience of Auxiliarists, and in order to manage the service tickets flowing in with questions or concerns from the field (and the workload of the Auxiliary Tier 1 team), procedures are being developed to have all questions directed to IS officers before tickets are submitted by end-users. In order to ensure IS officers are ready and able to handle these questions, a training system has been developed in which they can practice and learn the system. They will have a week in the training system to prepare before getting their production accounts, and before accounts are provided to a wider Auxiliary audience. This will push the user account roll-out schedule for the remaining production accounts from the week of May 18th to the week of May 25th and will help the Coast Guard/Auxiliary/Acumen team better manage the deployment efforts.
3. User account roll-outs continued this week with Order Issuing Authorities (OIAs) receiving their new accounts. User account roll-outs will continue through the week of May 25th.
4. BMCM Dennis O'Connell, from the Chief Director's Office, conducted one OIA training session this week and is planning more training sessions for OIA's, through next week.
5. Internet release is authorized.